

COVID-19: TRACKING OF STATE MEDICAID TELEPRACTICE POLICIES & EMERGENCY TELEPRACTICE ORDERS

The information below is collected from emergency orders and state Medicaid/Medicaid managed care coverage and policy resources. It includes only *verified* information related to audiology and speech-language pathology services and is not exhaustive. ASHA will update the table as new and verifiable information becomes available. Thoroughly review your state's telepractice policies, emergency orders, and coding and billing guidelines before initiating telepractice services. Be aware of quickly-evolving [state practice laws and regulations](#), [general coding and payment considerations](#), and [clinical guidelines](#) related to telepractice. You can also review ASHA's tracking resource for [Tricare and commercial plans](#) [PDF].

Please contact your state Medicaid agency or managed care organization (MCO) for additional information on the [provision of telepractice services during the COVID-19 pandemic](#). Here are questions you can ask the Medicaid program.

- Are you actively considering expanding to telepractice services to audiologists/SLPs in light of the COVID-19 pandemic?
- Is there a list of approved procedure codes for telepractice? What modifier(s) / place of service code(s) are required?
- What processes are currently in place to allow providers to deliver services via telepractice? Is the program following the federal flexibilities related to [HIPAA requirements](#)?

You can also use ASHA's template letter for [members](#) [DOC] or [state associations](#) [DOC] and [recommendations for telepractice coverage](#) [PDF] to urge plans to expand audiology and speech-language pathology services. ASHA is advocating for increased access to audiology and speech-language pathology services via telepractice across payers, but local advocacy often works more quickly and reinforces ASHA's efforts!

If you have any additional questions or can verify new information in your state, please contact ASHA at reimbursement@asha.org.

How to read this table

Column	Description
State	States are abbreviated but listed in alphabetical order based on the <i>full spelling</i> .
Telepractice policy(ies)	Standing policy links to an existing policy prior to the COVID-19 pandemic. COVID-19 policy links to a new policy that may expand telepractice coverage. Many states include "traditional" Medicaid and multiple managed care programs. ASHA includes programs only when there is verified information. This symbol (◀) highlights the policy that provides the most complete information in states with multiple policies. None means there are no telepractice policies. A blank cell indicates that ASHA hasn't verified the existence of telepractice policies.
Included in policy(ies)?	Yes indicates when a policy specifically includes coverage for audiologists/SLPs or for <i>all</i> qualified providers. However, this doesn't imply that all audiology or speech-language pathology <i>services</i> are covered. No indicates audiologists/SLPs are specifically excluded from coverage. In states with multiple policies, this column refers to the policy marked with this symbol (◀). Blank cells indicate that ASHA hasn't verified provider-specific coverage.
Emergency order / state mandate	ASHA includes links to new emergency orders that may expand coverage of telepractice services to Medicaid and/or commercial plans. A blank cell indicates ASHA hasn't verified an emergency order.

Table: Medicaid Telepractice Policies and Emergency Telepractice Orders by State

State	Telepractice policy(ies)	Included in policy(ies)?		Emergency order / state mandate
		Audiologist	SLP	
AL	COVID-19 policy ◀ COVID-19 policy: SLP (added 5/20/20) Standing policy	No	Yes	State of Emergency
AK	COVID-19 policy [PDF] ◀ Standing policy	Yes	Yes	AK Regulations: Changes to Coverage for Telehealth
AZ	COVID-19 policy (includes schools) ◀ Standing policy [PDF]	Yes	Yes	Executive Order: Expansion of Telemedicine
AR	COVID-19 policy ◀ COVID-19 policy: SLP [PDF] Standing policy [DOC]		Yes	Executive Order: Encouraging Treatment and Communication by Technology [PDF]
CA	COVID-19 policy [PDF] ◀ COVID-19 MCO policy [PDF] COVID-19 policy: Schools [PDF] (added 5/20/20) Standing policy	Yes	Yes	Notice re: Telehealth During COVID-19 State of Emergency [PDF] (updated 5/20/20)
CO	COVID-19 policy [PDF] Standing policy ◀		Yes	Dept of Managed Health Care: Reimbursement for Telehealth Services [PDF]
CT	COVID-19 policy ◀ Standing policy	Yes	Yes	Executive Order: Protection of Public Health and Safety During COVID-19 [PDF]
DC	COVID-19 policy ◀ Standing policy [PDF]		Yes	Office of the Mayor Issues Stay-at-Home Order
DE	COVID-19 policy [PDF] ◀ Standing policy [PDF]	Yes	Yes	Office of the Governor Public Health Notifications
FL	COVID-19 policy ◀ COVID-19 policy: Therapy/EI [PDF] Standing policy [PDF]		Yes	Office of the Governor Executive Orders
GA	COVID-19 policy ◀ Standing policy [PDF]	Yes	Yes	Office of the Governor Executive Actions 2020
HI	COVID-19 policy		Yes	State-Wide Stay-at-Home Order

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ID	COVID-19 policy [PDF] ◀ COVID-19 policy: SLP [PDF] Standing policy [PDF]	Yes	Yes	Office of the Governor Press Release – April 2, 2020
IL	COVID-19 policy (includes schools) ◀ COVID-19 policy: EI [PDF] (added 5/20/20) Standing policy COVID-19 policy (IlliniCare)	Yes	Yes	Executive Order: Expand Telehealth Services to Protect Health Care Providers
IN	COVID-19 policy ◀ COVID-19 policy: Schools [PDF] (added 5/20/20) Standing policy [PDF]	No	Yes	State of Indiana Executive Orders
IA	COVID-19 policy (includes schools)	Yes	Yes	Gov. Reynolds issues a State of Public Health Disaster Emergency
KS	COVID-19 policy [PDF] (added 5/20/20) ◀ COVID-19 policy: SLP [PDF] COVID-19 policy: Schools/EI [PDF] (added 5/20/20)	Yes (schools/EI)	Yes	Executive Order No. 20-08, Temporarily Expanding Telemedicine
KY	Standing policy	Yes	Yes	Summary of Executive Orders and Actions Related to Telehealth [PDF]
LA	COVID-19 policy (includes EI) ◀ Standing policy [PDF]	No	Yes	Office of the Governor: Proclamations (updated 5/20/20)
ME	COVID-19 policy [PDF] ◀ (Standing policy	Yes	Yes	Insurance Emergency Order: Coronavirus Public Health Emergency [PDF]
MD	COVID-19 policy ◀ Standing policy [PDF]	Yes	Yes	Temporary Expansion of Medicaid Regulations to Permit Delivery of Telehealth [PDF]
MA	COVID-19 policy [PDF] ◀ COVID-19 policy: Schools (added 5/20/20) COVID-19 FAQs	Yes	Yes	Order Expanding Access to Telehealth Services [PDF]
MI	COVID-19 policy [PDF]	No	No	Governor Expands Telemedicine
MN	Standing policy ◀ COVID-19 policy (Medica) [PDF]	Yes	Yes	Minnesota Legislative Library: Executive Orders
MS	COVID-19 policy	Yes	Yes	Temporary Medicaid Changes in Response to Coronavirus Outbreak

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MO	COVID-19 policy ◀ Standing policy Standing policy: Schools (added 5/20/20)	Yes	Yes	Missouri Governor's Executive Orders
MT	COVID-19 policy	Yes	Yes	Governor Expands Access to Telemedicine Services
NE	COVID-19 policy [PDF] ◀ Standing policy [PDF]	Yes	Yes	Office of the Governor Executive Orders
NV	COVID-19 policy [PDF] ◀ Standing policy [PDF]	Yes	Yes	Division of Insurance Emergency Notices
NH	COVID-19 policy [PDF]	No	Yes	Executive Order: Temporary Expansion of Access to Telehealth Services [PDF]
NJ	COVID-19 policy [PDF] ◀ Standing MCO policies Standing policy: Schools [PDF] (added 5/20/20)	Yes	Yes	Governor Announces Actions to Expand Access to Telehealth Services Assembly Homeland Security and State Preparedness Committee Statement [PDF]
NM	COVID-19 policy [PDF] ◀ COVID-19 policy updates MCO COVID-19 policy [PDF] Standing policy [PDF]	Yes	Yes	Office of the Governor Executive Orders
NY	COVID-19 policy ◀ COVID-19 policy: Schools (added 5/20/20)	Yes	Yes	Executive Order: Continuing Temporary Suspension and Modification of Laws
NC	COVID-19 policy ◀ MCO COVID-19 policies [PDF] Standing policy [PDF]	Yes	Yes	Office of the Governor Press Releases and Executive Orders
ND	COVID-19 policy ◀ COVID-19 policy: Schools/EI [PDF] (added 5/20/20) Standing policy [PDF]	Yes	Yes	Office of the Governor Executive Orders – 2020-05.1
OH	COVID-19 policy [PDF] ◀ Standing policy: Schools [PDF] (added 5/20/20)	Yes	Yes	Governor State of Ohio Executive Order 2020-05D [PDF]
OK	COVID-19 policy ◀ COVID-19 policy updates	Yes	Yes	Secretary of State Archives: Executive Orders
OR	COVID-19 policy	Yes	Yes	Temporary Administrative Order: Adds Telemedicine Option [PDF]

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PA	COVID-19 policy [PDF] ◀ COVID-19 policy updates COVID-19 policy: Schools [PDF] (added 5/20/20)	Yes	Yes	Proclamation of Disaster Emergency to Provide Increased Support
RI	COVID-19 policy [PDF] ◀ COVID-19 policy updates COVID-19 policy: Schools (added 5/20/20)	Yes	Yes	Executive Order Expanding Access to Telemedicine Services [PDF] Office of the Health Insurance Commissioner Bulletins and Notices
SC	COVID-19 policy ◀ COVID-19 policy (SLP)		Yes	Office of the Governor Executive Orders
SD	COVID-19 policy [PDF] Standing policy [PDF] ◀	Yes (updated 5/20/20)	Yes	South Dakota Governor Press Releases
TN	COVID-19 policy [PDF] COVID-19 MCO policy: SLP [PDF] ◀ COVID-19 MCO policies [PDF]		Yes	TN Secretary of State Archives: Executive Orders
TX	COVID-19 policy COVID-19 policy: SLP [PDF] (updated 5/20/20) ◀ Standing policy (includes schools) [PDF]		Yes	Texas Department of State Health Services, Declared a Public Health Disaster
UT	COVID-19 policy ◀ COVID-19 policy: Schools [PDF] (added 5/20/20) Standing policy	Yes	Yes	Office of the Governor Executive Orders (updated 5/20/20)
VT	COVID-19 policy ◀ Standing policy [PDF]	Yes	Yes	Office of the Governor Executive Orders and Addendums
VA	COVID-19 policy [PDF] ◀ Standing policy	Yes	Yes	Virginia Governor Executive Actions
WA	COVID-19 policy ◀ COVID-19 policy: SLP [PDF] Standing policy [PDF] MCO policies [PDF]	Yes	Yes	Office of the Governor News Releases and Executive Orders
WV	COVID-19 policy ◀ COVID-19 policy: SLP [PDF]	Yes	Yes	Office of the Governor Press Releases

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WI	COVID-19 policy [PDF] ◀ COVID-19 policy updates COVID-19 policy: Schools [PDF] (added 5/20/20) Standing policy [PDF]	Yes	Yes	WI Governor Executive Orders (updated 5/20/20)
WY	COVID-19 policy ◀ Standing policy [PDF]	Yes	Yes	Wyoming Public Health Orders – COVID-19